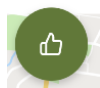# BART Street Residents Guide

Introduction

Welcome to the BART Street Pilot. The BART Street is managed by your nominated Street Coordinator. To be involved, you'll need to complete a Resident Registration form provided by your Street Coordinator.

This Pilot will only be using the BART App within the BART Communication System which is currently being used by over 165,000 first responders over the past 15 years as well as Residents in the Roleystone Western Australian Community for two years.

The Principle Function of BART Street is that you as a Resident will receive messages and you respond by pressing the

 Green Thumbs Up button

to indicate that you, the Street Coordinator and other Residents in your street know that you have received the message.

The next very important function is that when you receive an Evacuation Message you have the option to respond as follows:

(1) **Green Thumbs Up** – **You are leaving to a safe place**

(2) **Red Thumbs Down** – **You are NOT LEAVING**

(3) **Yellow Other** – **You require assistance**

No response by you will indicate to the Street Coordinator and other Residents in your street that you have not received the message.

If you have any issues, please speak directly with your Street Coordinator.

The functionality you will be using within the BART App is:

    (1) Receiving and responding to Broadcasts in Quick View
    (2) Discussions

    (3) Menu - **Settings:**
        (a) General Tone - Default
        (b) Alert Tone – Default Alert
        (c) Discussion Tone - Default
        (d) Quick-View Home Page - ON
        (e) Track Me on Attending – ON
        (f) Critical Alerts – ON

    (4) Some Residents will have the ability to send Broadcasts

        (a) Menu - **New Broadcast**

The functionality you will NOT be using is Availability, Events and Teams

More Details:

Step 1 : Download the BART App

You'll first need to download and install the BART App via Google Play or the Apple App Store. The BART Team App has been designed for all current smartphones and tablet devices:

Minimum Requirements

Apple

- Apple iPhone SE (iOS version 13)
- Apple iPod Touch 7th Generation (iOS version 13)
- Apple iPad 5th Generation (iOS version 13)

Android

- Android Smartphones (Android 10.0)
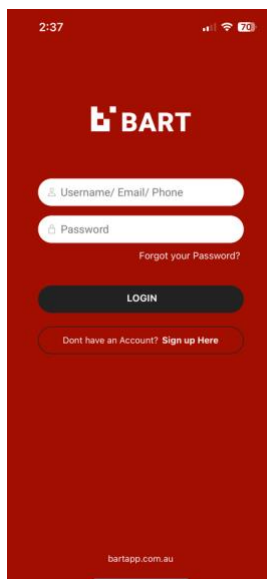- Android Tablets (Android 10.0)

Step 2 : Open the BART App and Login

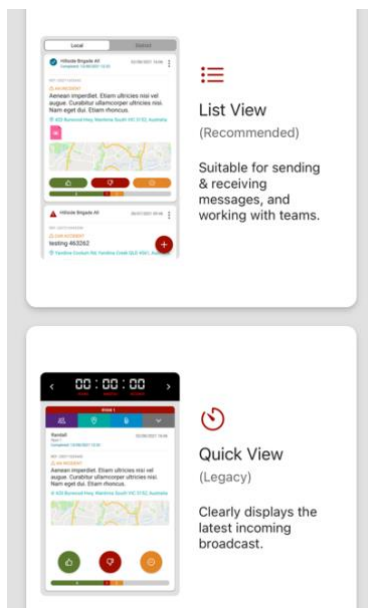Once you have installed the BART app on your device, tap on the icon to launch the app.

You'll see a login screen, where you can add in your BART credentials. Fill out your username and password details in the fields provided.

Please note: Your login details will be provided by your Street Coordinator.

Once logged into BART, your credentials are securely stored so you won't need to keep entering your details every time you open the app.

Step 3 : Inside the BART App

Once logged in, you'll have the option between '**Quick View'** or '**List View'**.

This is a personal preference, which can be changed at any time via the '**Settings**' screen.

Our suggestion is to choose 'Quick View'

The most recent message about an incident or Total Fire Ban will be displayed. Messages may contain hyperlinks to websites for quick access to the latest updates.
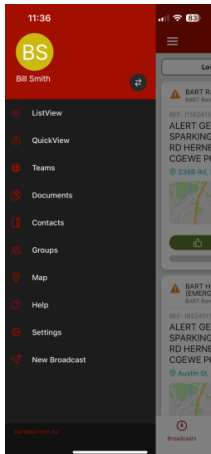
Please note: It is your responsibility to keep yourself and family safe by following your Bushfire Plan and keeping up to date of the progress of the fire danger.

Step 4 : The Main Menu

You can access the Main Menu by tapping on the hamburger icon in the top left-hand corner of the screen:

By tapping on the 'Documents' item in the menu, you'll have access to resources such as helpful documents for creating your bushfire plan and maintaining your property, Information on the Fire Danger Rating System, maps, and contacts for others in your street.
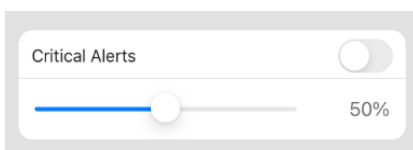

By tapping on 'Settings' in the menu,

You should set on **Quick-View Home Page** and **Track me on Attending**. The track me option will let everyone know where you are on the Map when you press the Green or Yellow button to any message received.

We highly advise you do not turn off the Alert, General or Discussion Notifications as you not get those wake up calls.
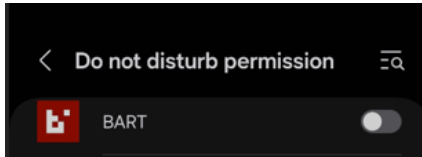
You can personalise the tones for your BROADCAST MESSAGES and DISCUSSION MESSAGES

Critical Alerts can be enabled to notify you when you receive a BART broadcast message; even if your phone is set to **Silent** or **Do not Disturb** mode is **ON**.

This feature comes standard on iPhones and Android phones (Note: This feature may not work on all Android phones that do not meet minimum standards). To enable this feature tap on the hamburger menu icon in the top left-hand corner of the screen, next tap **Settings** and scroll down until you see **Critical Alerts**. Use the toggle to enable or disable **Critical Alerts**. Use the slider to adjust the volume. We suggest you first try with the volume set at 50%.

When you turn **Critical Alerts** to **ON** for the first time on an Android phone you will be prompted to toggle **ON** **Do not disturb permission**.
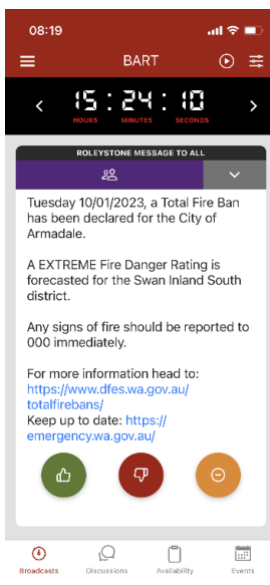
Step 5 : Map view option

Press the Menu Icon

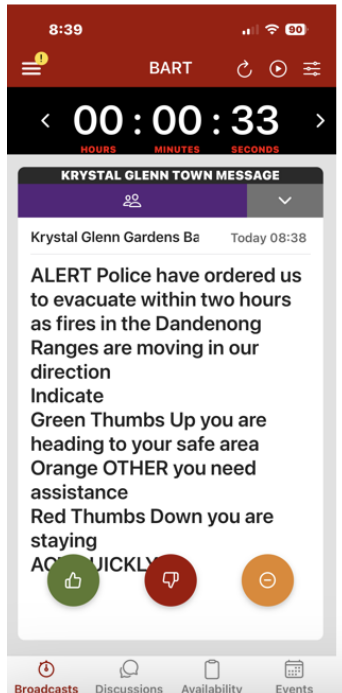Then press Map in the menu list to see who else has pressed 'Thumbs Up or Other' on the live map.

Step 6 : When you receive a Message or ALERT

All messages will come through on the Broadcast page. Please acknowledge the message when it is received by tapping the green thumbs up:

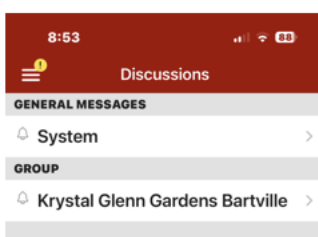## Step 7 : When you receive an EVACUATION Message

Your Response:

(1) **Green Thumbs Up** – You are leaving to a safe place

(2) **Red Thumbs Down** – You are NOT LEAVING

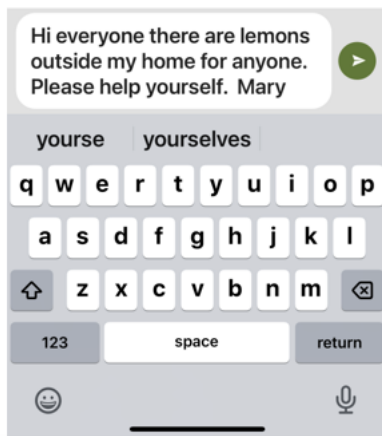**(3)** **Yellow Other** – You require assistance

No response by you will indicate to the Street Coordinator and other Residents in your street that you have not received the message.

Step 8 : Discussions

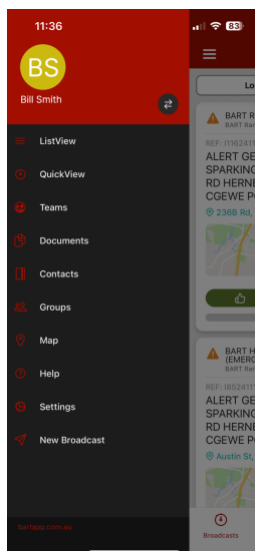In the tabs across the bottom of the screen, press Discussions
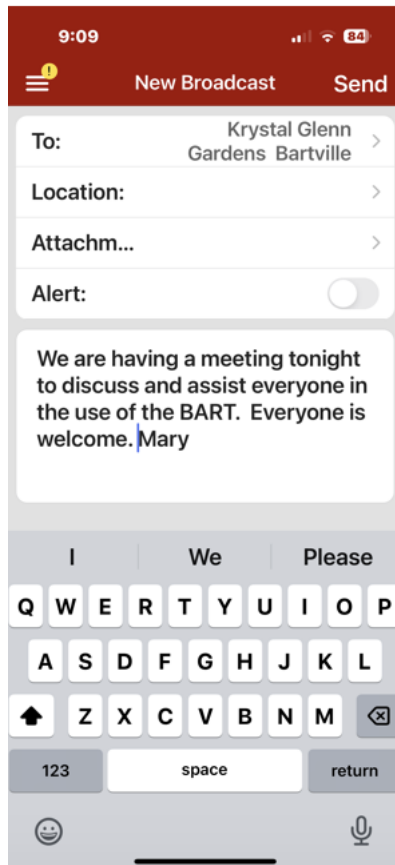
Then click on your street name

Then type your message and press to send

Step 9 : Send a Message to all Residents in the Street by those who have this option

Go to **Menu -** **New Broadcast**

Enter the message in the Broadcast Message area; then press SEND in top RH Corner

Step 10 : Quick Access Buttons

In the tabs across the bottom of the screen, we will only be using Broadcasts and Discussions